

Accident at work compensation for support and treatment

Read how we helped Simon* to access the help and support he needed to assist his recovery and enable him to achieve his best outcome after sustaining a serious injury to his leg in an accident at work.

*Not his real name

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TABLE OF CONTENTS

- 3 About the accident
- 4 The challenges faced by Simon
- 5 How we helped Simon
- 6 The results and outcome
- 7 What Simon had to say
- 8 Comment from Sarah Ouko
- 9 About CFG Law

2 Accident at work compensation

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About the accident

Simon was involved in an accident at work, when a ladder he was using slipped underneath him on a wet floor, causing him to fall to the ground.

As a result, he sustained an injury to his leg which required multiple surgeries to apply frames and insert pins to stabilise the leg and prevent an amputation being needed.

Simon's injuries have a profound effect on him; he couldn't return to work, experienced psychological challenges and needed further surgery to try and save his leg.

3 Accident at work compensation

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The challenges faced by Simon

Simon was not able to put any weight on his leg without extreme pain because of his injuries. This meant he had to use crutches to move around, which then resulted in him experiencing ongoing back and shoulder pain because of the strain put on them.

An assessment from a doctor also found that Simon's ankle bone had moved, and he required further surgery to fix it. Despite this surgery to realign the ankle, he will likely need a fusion, which will fix the joint in place and mean Simon will not be able to move his ankle joint.

Simon also suffered psychological problems, as he was trying to deal with the pain he was experiencing and mobility problems, as well as suffering from low mood and anger problems. Simon kept a distance with his family because he didn't want them to be aware of his injuries and restrictions. Things got too much for him and he eventually agreed to accept some support, but he struggled being off work and felt isolated from friends. Not being able to put weight on his leg for a long time stopped him getting out and about, also adding to his emotional distress, anger and frustration.



As a result of his ongoing pain, Simon was prescribed strong opiod pain medication and he developed a dependency on the medication he was prescribed.

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4 Accident at work compensation

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How we helped Simon

Simon had originally instructed another firm of solicitors to deal with his case but decided to transfer to CFG Law to ensure he was working with solicitors with experience in serious injuries so he could get the right level of support he needed.

After speaking with Simon, we knew he quickly needed support for his psychological problems, including his low mood and anger issues and we worked together with the defendants to get them to agree to release some interim funds to help Simon. These interim payments were used to arrange Cognitive Behavioural Therapy to help to alleviate the psychological challenges Simon was facing.

We also arranged a private appointment with a lower limb surgeon who recognised the misalignment of the foot and recommended the further surgery for Simon. Before this assessment, Simon's NHS consultant told him that it was likely he would need an amputation, but we were keen to explore options outside the NHS that could save his leg and give him as much mobility as possible. This surgeon suggested alternative surgery that would reduce the risk of future amputation and we negotiated with the defendants to secure an interim payment to fund the private surgery. The thought of saving his leg was such a relief to Simon and he pushed hard with his treatment and rehabilitation to make this a reality.

Private physiotherapy was also arranged for Simon throughout his case, as well as guidance from the lower limb surgeon and psychological support so that Simon was able to focus on his rehabilitation and recovery. We also referred Simon to a pain management clinic to help him to manage the ongoing pain he was experiencing.

5 Accident at work compensation



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How we helped Simon

Our Client Support Manager also recognised that specialist equipment could help Simon to improve his mobility, so they sourced and purchased this for him. They also looked into options for Simon to get some help with care and arranged for a cleaner to come into his house to assist him with day to day cleaning and make life a bit easier for him.

As Simon wasn't able to go back to work, he also experienced a lot of financial pressures and stress, so we helped him to apply for the right benefits that he was eligible for, which provided him with some financial stability and helped with his worries.

During the course of the claim, Simon was moved to a new house by the council. We arranged for an interim payment to help Simon with this move, so he could buy furniture and pay for the relevant adaptations so he could access it safely. Simon was also able to buy an automatic car so that he could drive, meaning he was more independent.

To assist with Simon's opioid dependency, we also instructed a case manager to support him in looking at different options for a withdrawal programme. These options included both inpatient and outpatient support to help Simon to overcome his dependency.

6 Accident at work compensation



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The results and outcome

Simon felt that he couldn't deal with any withdrawal programme until his claim was over and was struggling with the ongoing litigation process. We recognised this was putting strain on Simon and so we supported him in reaching a settlement that was beneficial for all his future needs, without the stress of ongoing litigation.

With this in mind, we negotiated with the Defendants to agree a settlement which included funds to pay for inpatient withdrawal treatment so that he could complete this after the case had concluded, as well as to financially support Simon while he was still unable to work. The settlement included funds for continuing treatment and rehabilitation so he can achieve his best outcome in terms of his recovery.

Simon felt a great sense of relief that his case had come to an end, and the settlement we secured was more than what he was expecting. Simon is now looking forward to the future and is looking at options to return to work.



What Simon had to say

“Sarah has done a great job supporting me for the last few years. I knew she was the right solicitor for me right from the start. She understood me and what I was going through and was able to get me all of the support I needed. I always felt comfortable talking to her about anything and she always put my mind at rest and made time to speak to me. Sarah and the team did a fantastic job settling my case at the right time for me and the settlement has done a lot to support me with my continuing recovery from my accident.”

Comment from Sarah

“It was a pleasure to be able to support Simon throughout his case. At the outset, there was a lot of uncertainty about what the future held and there was some particularly complex further surgical needs that were identified early on. These caused some natural apprehension for Simon and it was important he felt well supported. Simon committed entirely to his rehabilitation and we were able to achieve an excellent outcome for his injuries and saved his leg, which was a real worry for him. I am so pleased we were able to bring Simon’s case to a successful conclusion, one that I know he is pleased with, which provides provision for his continuing rehabilitation needs in the future.”



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8 Accident at work compensation

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About CFG Law

As specialist serious injury solicitors, we have the expertise you would expect in recovering compensation when someone else is at fault. What sets us apart, however, is all the other things we do that you would not expect from a firm of solicitors and why we do it. What's more, our service is provided on a no win no fee basis, so there's no financial risk to you in making a claim.

Through specialist legal advice, together with financial, physical and emotional support, we help and provide support and guidance from day one. Our aim is to help your whole family, with an absolute focus in getting the best outcomes in terms of your recovery, wellbeing and independence.



Legal



Financial



Physical



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9 Accident at work compensation



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