



CFG  
Law

part of the client first group

## Spinal injury client receives settlement to help with lifelong care

*Find out how we helped Tom\* with expert legal advice and extensive rehabilitation after his spinal cord injury.*



\*not his real name

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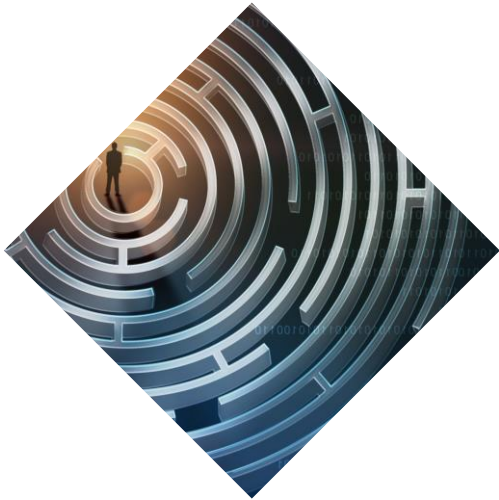


# About the accident

Tom was involved in a pedestrian road traffic collision, sustaining a catastrophic C5 spinal cord injury and traumatic brain injury (subdural haematoma and fractured skull).

He was in an induced coma for five weeks following the accident and was transferred to a Spinal Cord Injury Centre 80 miles away from his home.

# The challenges faced by Tom



When initially speaking to CFG Law, Tom was suffering from anxiety and low mood due to having no psychological support. He was also feeling isolated, and finding it difficult to keep in touch with family and friends who lived far away from where he was being treated.

Tom was struggling with movement in his arms and was recommended specialist hand therapy technology to aid his recovery. During his rehabilitation, Tom became concerned that his doctors were focusing only on treating his spinal injuries and not his suspected brain injury. He was becoming worried about his memory and concentration, which were different from before the accident. Due to the severity of his spinal cord injury, Tom felt that these issues were going to be overlooked.

Unfortunately, after being discharged from the hospital, Tom also wasn't provided with suitable housing to continue his rehabilitation.

# How CFG Law helped with these challenges

Having spoken to Tom to understand the difficulties he was facing, we were keen to support him in any way we could. To help Tom stay in touch with his family, we immediately paid for a mobile phone and helped him with travel expenses for his family and friends to visit him through our emergency funding.

This funding is a sum of money that CFG Law can pay out to eligible clients. It can help pay for immediate financial issues, such as travel expenses, treatment and rehabilitation. We claim this money back as part of the compensation claim.

To help Tom's treatment, we sourced and funded the private specialist hand therapy that was

recommended by the hospital.

This treatment helped Tom to improve the mobility in his arms, as he couldn't hold cutlery or a mobile phone, amongst other problems. Crucially, we also arranged for a private Neuropsychologist to visit him on the ward. This helped Tom with the memory and concentration problems he was having due to his brain injury.



# How CFG Law helped with these challenges

The lack of suitable housing for Tom was a huge issue after he was discharged. As there wasn't anything available through statutory services, our Client Support Manager worked with local authorities to see what could be done. Thanks to our connections with Aspire, a prominent Spinal Cord Injury Charity, we arranged a privately rented, suitably adapted bungalow. This gave Tom a comfortable home to move into and begin his rehabilitation journey.



We also helped Tom with other financial issues and benefits advice. This included funding specialist treatment and equipment, as well as helping with debt management, which allowed Tom to focus on rebuilding his life after leaving the hospital.

Tom also received support from a specialist spinal cord injury Case Manager to help coordinate his care, treatment, therapy and equipment once he left the hospital.

# How CFG Law helped with these challenges

The Defendant denied any responsibility for the accident, and their insurers refused to release interim funds to help pay for the treatment Tom needed. We argued against this decision and secured a substantial interim payment for Tom to attend The Royal Buckinghamshire Hospital – a leading private spinal injuries rehabilitation centre. Tom received personalised inpatient care for three months, which allowed him to increase his physical stamina and general wellbeing. This helped Tom to return to his Aspire bungalow in the best position possible to continue his rehabilitation.

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# The results and outcome

The defendants wanted to attend a Joint Settlement Meeting to decide who was to blame for the accident. We quickly informed them that Tom would not accept any responsibility. We did agree to meet, however, if it was to agree on a settlement for the case. The defendant's insurer agreed to this meeting, and we were able to work on organising an appropriate settlement for Tom.

Working with Tom's Case Manager, we agreed on the following goals before the Joint Settlement Meeting:

- ◆ Moving Tom to his preferred location closer to a specialist spinal injuries treatment centre.
- ◆ Renting a larger, adapted bungalow specially adapted for his needs.
- ◆ Organising the services of a care agency, specialising in spinal cord injury.
- ◆ Getting specialist equipment including a wheelchair, hand bike, easy stand glider and a Mollii suit – all of which were recommendations from Tom's private treating team.





# The results and outcome

At the Joint Settlement Meeting, we agreed to a settlement for £6.5m within two years of instruction. Tom is also receiving independent financial advice on how to make sure all of his needs are covered for his lifetime. Tom is delighted he has the means to live the most independent life he can after his spinal injury.

Tom is now making travel plans and has promised to send us postcards from his future adventures!

# Quote from Tom

*"I feel so lucky to have chosen CFG to handle my case as when you have an accident you don't know who to Trust. From day one they made me feel secure, reassured and they also kept me fully informed throughout the whole process. I know that I received first class legal advice, and they used top experts to support my case. I can't fault their service and am thankful for everything that they did for me."*

Tom



# About CFG Law

After a spinal cord injury, it's essential to find a solicitor with the experience and specialist knowledge needed to deal with your case.

If you or your loved one has suffered a spinal cord injury, you should know that you're not alone. Our expert solicitors can assist you, not only with claiming compensation but with the support and assistance you need to improve your independence. We can also help advise you with other problems you may be facing, including psychological issues and financial and benefits advice.

**Start benefiting from our specialist support and legal advice. Simply follow the link below to speak to a one of our experts today.**

**Request a call  
back now**